



Cost: \$199.95 including GST

To find out how to enrol, please call 1 300 722 878 or email training@rca.asn.au

TOID: 6868 - Restaurant & Catering Association of Australia

Level 3, 154 Pacific Highway, St Leonards, NSW, 2065



Restaurant & Catering Association offer the Mentoring and Supervision set of skills to equip individuals for work in any sector of the tourism, travel and hospitality industry.

The units of competency that are covered in the Skill Set SITSS00039 - Mentoring and Supervision are:

- SITXHRM003 - Lead and manage people
- SITXHRM001 - Coach others in job skills
- SITXMGTO01 - Monitor work operations
- SITXCOM005 - Manage conflict

Restaurant & Catering Association offer the following Skill Set:

SITSS00039 - Mentoring and Supervision

- SITXHRM003 - Lead and manage people
- SITXHRM001 - Coach others in job skills
- SITXMGT001 - Monitor work operations
- SITXCOM005 - Manage conflict

There are no legal requirements for either units of competency including:

- Specific prior knowledge, skill or expertise related to competency
- Licensing or industry recognised standards

R&CA Entry Requirements:

All individuals in this skill set must be employed in a work environment that supports that application of the theory and skills required for this skill set. As part of the enrolment process, the learner will be required to sign a declaration agreeing to provide supervisory reports as proof of completion.

Language, Literacy and Numeracy

Satisfactory completion of a Language, Literacy and Numeracy assessment is an entry requirement of this course

Study and/or Employment Pathway

Achievement of this unit provides credit towards qualifications in tourism, travel, hospitality, events, holiday parks and resorts in the SIT Tourism, Travel and Hospitality Training Package.

Delivery and duration of training

The training is delivered completely online. There may be requirements for third party reports and evidence throughout the training that is required to be submitted. The course may take up to 36 hours depending on the learners experience.

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